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MYERS BIGEL SIBLEY & SAJOVEC, P.A.

Patent Attorneys
4140 Parklake Ave., Suite 600
Raleigh, NC 27612
P.O. Box 37428
Raleigh, NC 27627
919-854-1400
Facsimile 919-854-1401

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CLIENT MATTER NO.: 9400-39

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FROM: Scott C. Hatfield, Esq.

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MESSAGE

Status Inquiry attached.

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Attorney Docket No. 9400-39

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: .Scott Morris et al;

Application No.: 10/669,399

Filed: September 23, 2003

For: METHODS OF RESETTING PASSWORDS IN NETWORK SERVICE SYSTEMS
INCLUDING USER REDIRECTION AND RELATED SYSTEMS AND COMPUTER
PROGRAM PRODUCTS

Confirmation No.: 3957

Group Art Unit: 2135

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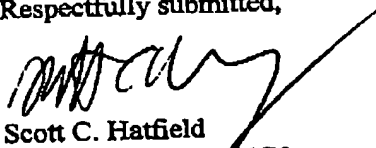
Commissioner for Patents
Box 1450
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application, and when the next communication from the U.S. Patent and Trademark Office regarding this application can be expected.

Respectfully submitted,


Scott C. Hatfield
Registration No. 35,176
Attorney for ApplicantsCustomer Number 20792
Myers Bigel Sibley & Sajovec, P.A.
P.O. Box 37428
Raleigh, North Carolina 27627
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